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AVOIDING COMMON PREHOSPITAL ERRORS

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The Year was 2009

- 15 hospitals, 15 PCI labs
 - 24 EMS agencies
 - No uniform protocols
 - No uniform data
 - No public awareness

The Year was 2009

- Minimal coordination of STEMI care between EMS and receiving hospitals
- Inability for EMS to transmit ECG's
- Lack of STEMI protocol sets between EMS and receiving hospitals
- Minimal or no QA/QI, or STEMI feedback loops
- Complete lack of data accurately reflecting STEMI care in Dallas County

We Didn't Know What We Didn't Know

AHA and UT Southwestern

- Spent a year writing application
 - The W.W. Caruth Foundation and the Communities
 Foundation of Texas
 - Applied for a \$3.5 million grant to establish a comprehensive ACS Network in Dallas County

AHA Caruth Project

- \$3.5 Million Grant over 2.5 years
- AHA led with 250 volunteers
- 15 hospitals signed a Memorandum of Understanding (MOU)
- 24 EMS agencies signed an MOU
- Research Metric: "Symptom Onset to Arterial Reperfusion"

Education and Culture

- 4,032 Certified EMS Personnel (70% Paramedics)
- 875 ED RN's
- 398 ED Physicians
- 404 ED Technicians
- 85 Cath Lab Technicians
- 90 Cath Lab RN's
- 112 House Supervisors
- 187 ICU Charge Nurses
- 82 Interventional Cardiologists

Education and Culture

- Through a combination of grant funding and donations provided by one hospital system, all 24 EMS providers are currently capable of transmitting 12-Lead ECG's.
- AHA Dallas Caruth Staff receive all transmitted ECG's in Dallas County to monitor system performance and aid in quality improvement.

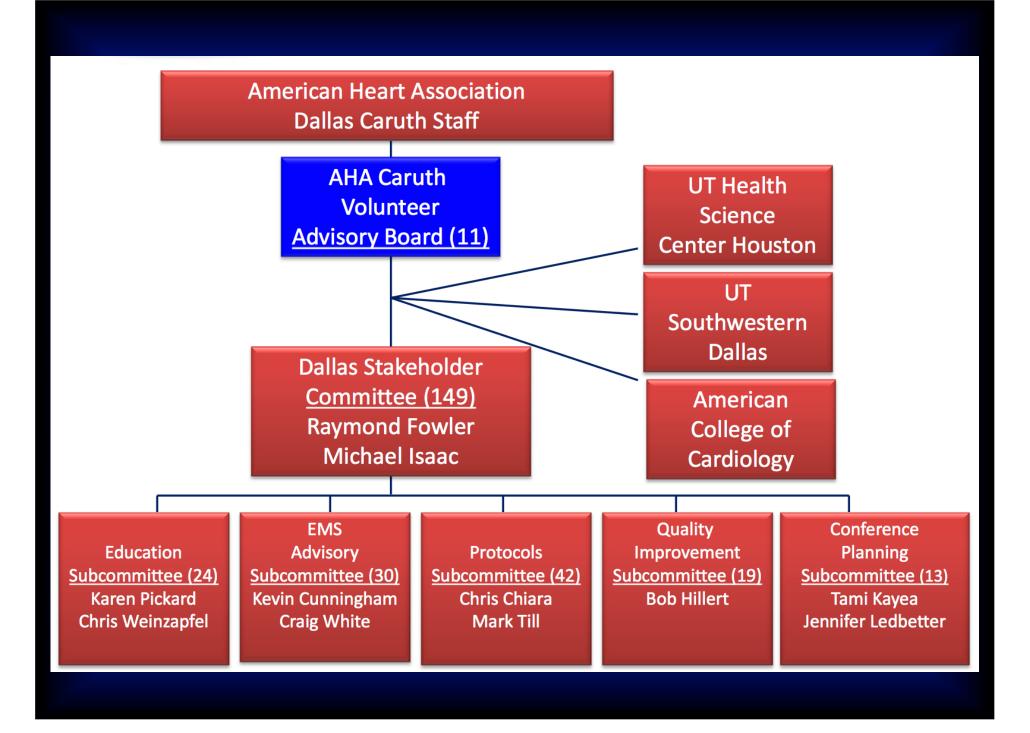
Critical Success Factors

- Leadership & Infrastructure
- Dallas Stakeholder Committee
- Open lines of communication
- Shared Success
- Created Standardized Protocols
- Trainined 4,273 Providers

Critical Success Factors

- Data, Data, Data
- Outstanding System Performer Award
- AWI Tracking (Activation Without Intervention) – NO "False Activation"
- Collaboration & Friendly Competition
- Data Sharing
- Field Trips
- EMS Equipment Upgrades
- ECG Transmission









EMS Chest Pain / ACS Guidelines

ACS Signs & Symptoms

Chest pain- any non-traumatic pain between the jaw & umbilicus Chest pressure, discomfort or tightness Complaints of "heart racing" or palpitations Bradycardia Syncope Weakness in patients > 45 years old New onset stroke symptoms Difficulty breathing (without obvious

cause i.e. asthma or CHF)

STEMI Criteria ST segment elevation of ≥ 1 mm in 2 contiguous leads with or without signs & symptoms of ACS

12 Lead EMS ECG Criteria

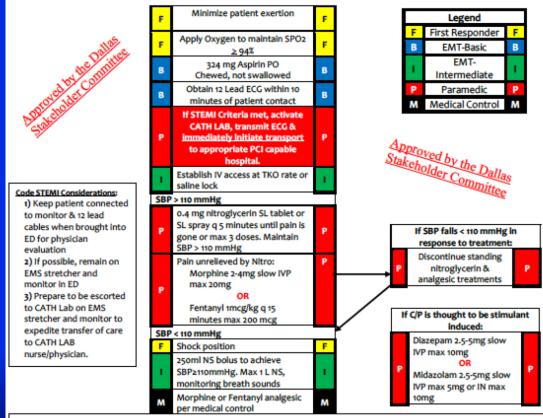
Patients > 20 years old experiencing any ACS signs & symptoms

OR

symptoms AND a history of: HTN Cardiac disease Smoking Diabetes mellitus Severe Obesity High Cholesterol Recent recreational drug use

Any age patient with ACS signs &

When in Doubt, Obtain an ECG



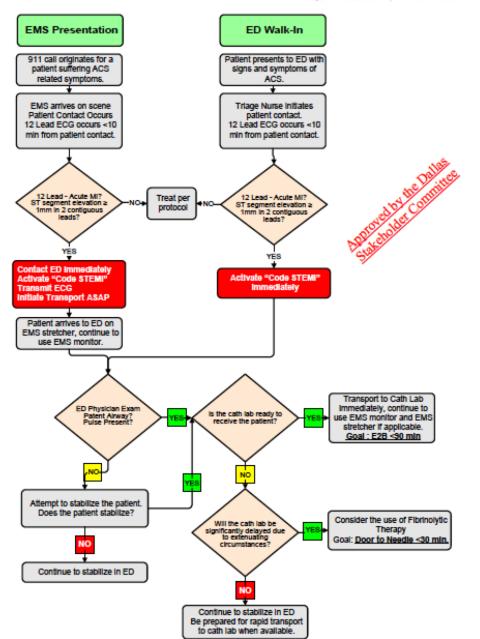
PEARLS:

- · Females, diabetics and geriatric patients often have atypical signs/symptoms, or only generalized complaints
- Remember Erectile Dysfunction drugs are now being used to treat pulmonary hypertension
- Do not administer Nitroglycerin in any patient who has used Viagra (sildenafil) or Levitra (vardenafil) in the past 24 hours or Cialis (tadalafil) in the past 36 hours due to potential severe hypotension
- · If possible, establish a second IV on STEMI patients DURING TRANSPORT ONLY

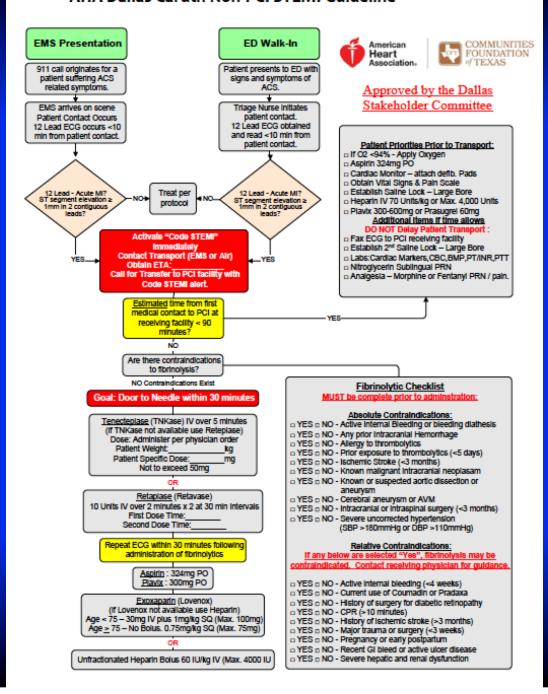
AHA Dallas Caruth STEMI Guideline







AHA Dallas Caruth Non-PCI STEMI Guideline





Dallas Caruth Update

JULY 2011

STEMI Reminders:

- Early ECG in patients with chest pain.
- Early notification to ED and activation of cardiac cath labs.
- Early transmission of ECG by EMS to receiving hospital.
- Early and rapid transport to an appropriate receiving hospital.

Thank you!

For those who attended the 2011 Caruth AMI Symposium we are grateful for your participation. If you missed 2011, we hope you are able attend the AMI symposium in 2012!

Dallas Caruth Committee Co-Chairs

Stakeholder Co-Chairs:

Ray Fowler Michael Taylor

EMS Resources: Kevin Cunningham Craig White

Conference Planning: Tami Kayea Jennifer Ledbetter

> Education: Karen Pickard Chris Weinzapfel

Quality Improvement: Bob Hillert Thomas Tierney

> Protocols: Chris Chiara Mark Till

Making an Impact on Heart Disease

What is the Dallas Caruth Initiative?

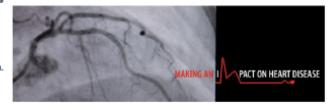
The SouthWest Affiliate of the American Heart Association was awarded grant funding from the W.W. Caruth Jr. Foundation to create a seamless and integrated heart attack emergency care system in Dallas County. The two-year project, which will be managed by AHA staff, will allow the AHA to work closely with 15 hospitals and 25 EMS agencies in Dallas County to coordinate and streamline protocols and to reduce the amount of time it takes for heart attack patients to receive lifesaving treatment. This innovative regional collaboration will work to ensure equipment compatibility, consistent training and uniform protocols for both transporting and treating heart attack patients across the region.

www.heart.org/caruth

2011 Caruth AMI Symposium

The inaugural AHA Dallas Caruth AMI Advisory Symposium provided many best practices from across the country for patients who experience cardiovascular events. Concentration was from the first point of care with Emergency Medical Services through hospital interventions, while leveraging these insights to improve the quality of care for those who suffer from an acute myocardial infarction (AMI). The conference fostered informal interaction over 280 attendees and provided networking opportunities for all per-

sons who attended. Speakers from across the United States ioined us with attendees from as far as Russia for the 2011 symposium. The meeting focused on processes, initiatives, policies and research relevant to measuring and improving quality of care and outcomes for persons experiencing an AMI. As we prepare for the 2012 Dallas Caruth AMI Symposium we hope that you will return or attend this wonderful opportunity to learn new insight and understanding to the advanced world of acute cardiac



'The Importance of the Early ECG'

The primary step of STEMI recognition and treatment is the importance of achieving the early ECG in patients who have symptoms of acute coronary syndrome. When treating medical emergencies or known chest discomfort calls ensure you have your 12-Lead ECG monitor with you upon initial patient contact. Have your partner or first responder assist you in applying the ECG electrodes to capture the 12-Lead ECG as soon as possible. The 12-Lead ECG should not be delayed except for lifesaving patient treatments and completed if possible where you find your patient. Ensure pads are secured in the proper anatomic locations and ask your patient to remain as still as possible during the capture of the 12-Lead ECG. Consider the importance of the early ECG and proper lead placement as your best opportunity to identify a STEMI.





Dallas Caruth Update

STEMI Reminders:

Early ECG in patients with chest pain.

2) Early notification to ED and activation of cardiac

Early transmission of ECG by EMS to receiving

4) Early and rapid transport to an appropriate receiving hospital.

AHA/Caruth AMI

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AHA Dallas Caruth Staff Wendy Segrest

Dawn Kregel Russell Griffin Leilani Stuart Diana Ramirez

Making an Im

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- May 10th - May 11th
- May 18th

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- May 9th
- May 12th -
- May 23rd

Important Meetings to Remember

AHA Dallas Office - 8200 Brookriver Drive, Classroom A Conference Call - 1-866-506-5191 - Code: 335721#

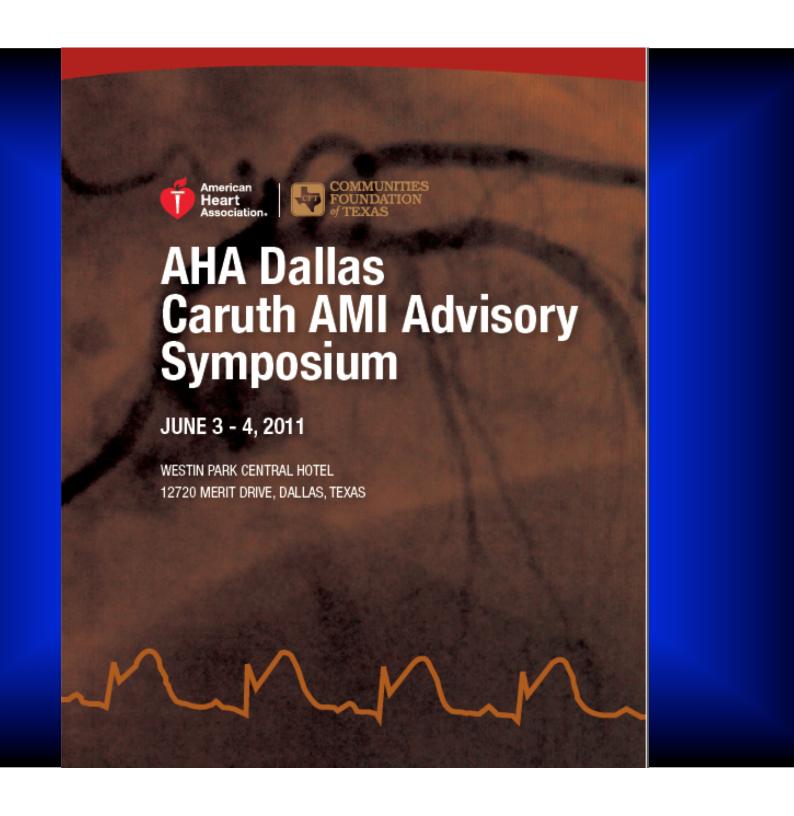
- May 9th 0730-0900 Conference Planning Meeting Dallas AHA
- May 10th 0730-0900 Protocols Meeting Dallas AHA
- May 11th 0730-0900 Education Meeting Dallas AHA
- May 12th 0730-0900 EMS Resources Meeting Dallas AHA
- May 18th 0730-0900 QI Meeting Dallas AHA
- May 23rd 0730-0900 Conference Planning Meeting Dallas AHA
- May 25th 1200-1300 AR-G Site Manager/User Conference Call

(866-854-6779 - Code: 7929798)

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AHA DALLAS CARUTH AMI ADVISORY SYMPOSIUM

FRIDAY, JUNE 3, 2011

12:00PM	Registration, Posters and Exhibits								
1:00PM	Welcome and Introductions Todd Gray and Ray Fowler								
1:10PM	Transport & Transfers from the rural region	Tim Henry	or	"What You Don't Know, Might Hurt Them!"	Bob Page				
2:00PM	ACLS Update	Dawn Kregel	or	ACTION Registry- GWTG	Loni Denne				
2:55PM	Break, Poster and Exhibits								
3:05PM	The Challenge Within: Overcoming Hospital Barriers	Eva Kine Rogers	ог	"Wide and Tachy" In Lead II, You Got No Clue!	Bob Page				
4:00PM	Mission Lifeline	Chris Bjerke	or	STEMI-OUR system of care: A Big Town Perspective with a Small Town Compassion	Todd Gray				
5:00PM	Networking Reception, Posters & Exhibits								
5:30PM	Caruth Overview and special presentation by James Jollis, Executive Director of the RACE								

Education Plan 4,273 – Completed Workbooks!





Dallas Caruth

EMS Education STEMI Workbook



EMS Education Workbook Endorsed by:



Dr. Robert Simonson I

Dr. Ray Fowler M.D.

D. C. . . . Charle M.D.





Dallas Caruth

Hospital Education

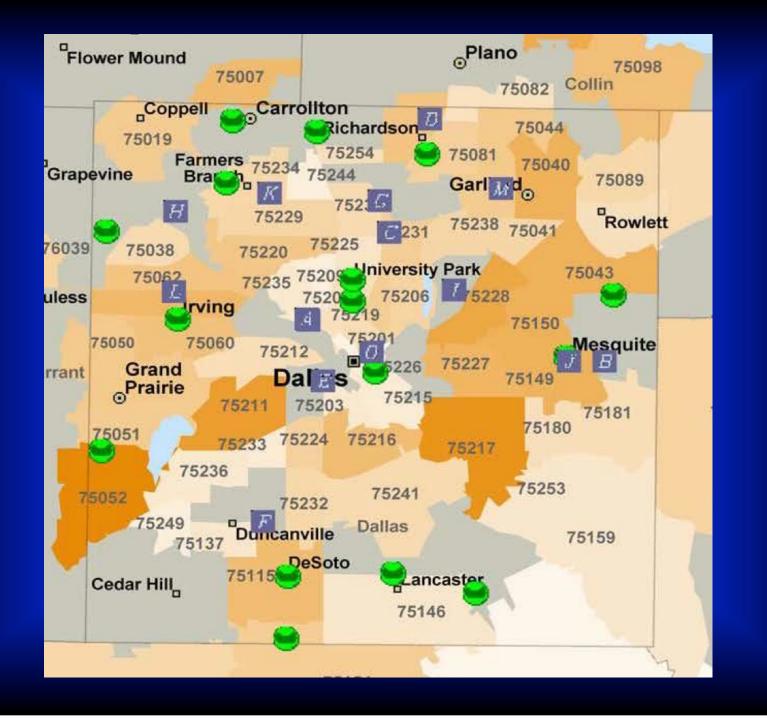
STEMI Workbook

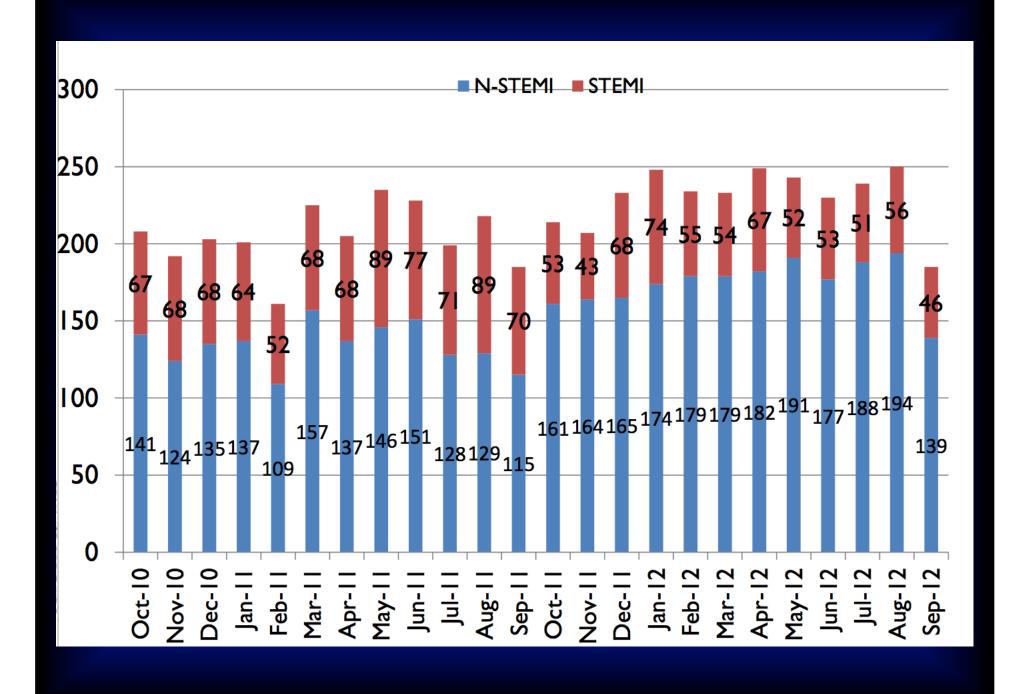


Dallas Caruth Initiative

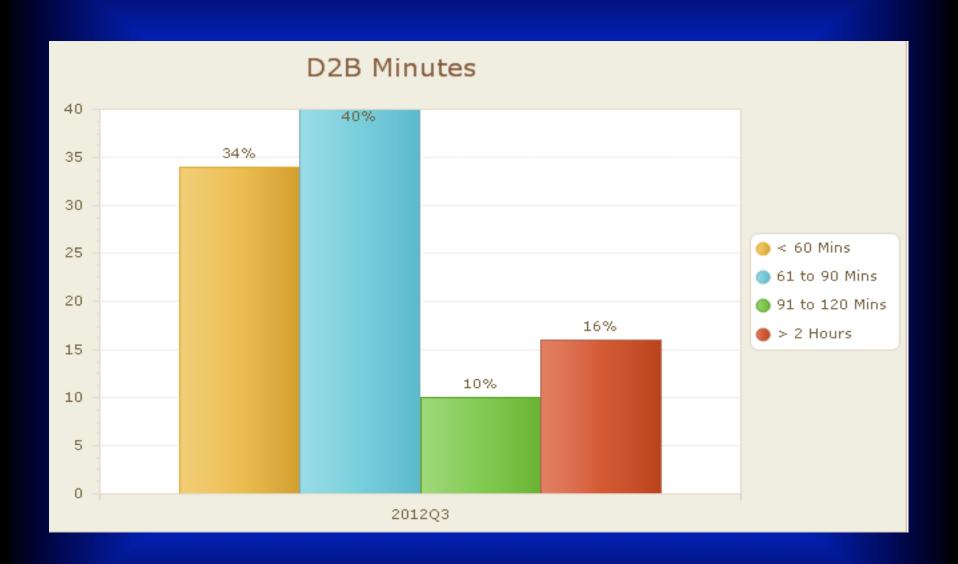
Presented on behalf of the American Heart Association and the Communities Foundation of Texas

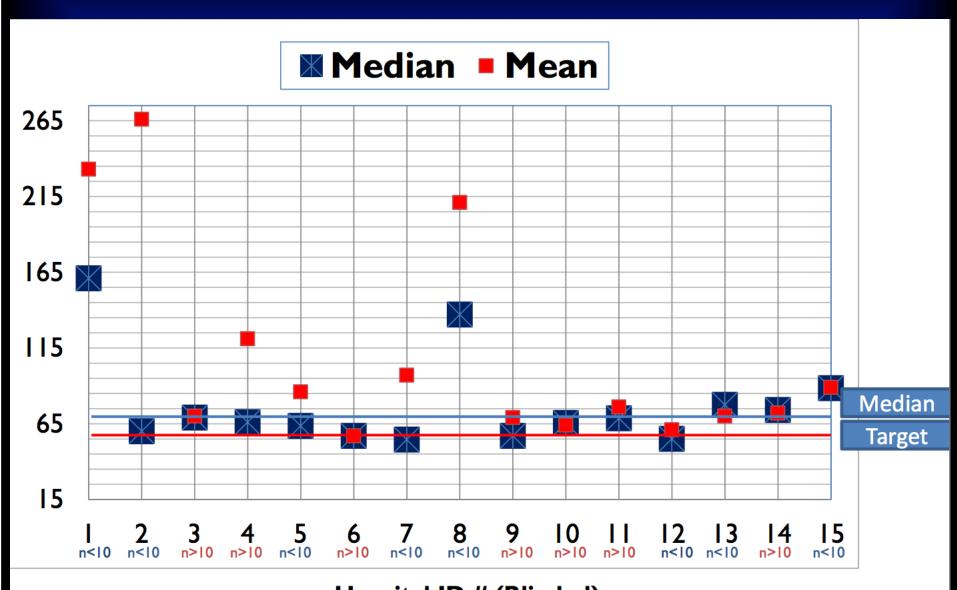
Data Analyses



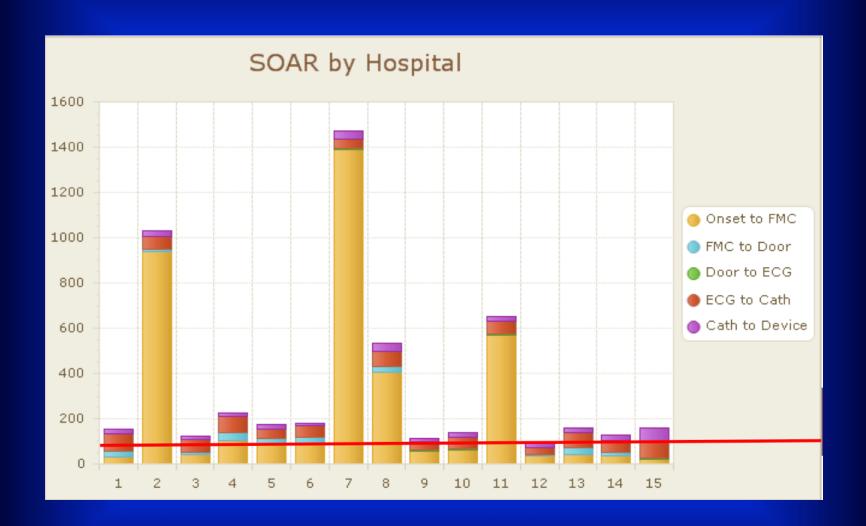


	<u>Q4</u> 2010	<u>Q1</u> 2011	<u>Q2</u> 2011	<u>Q3</u> 2011	<u>Q4</u> 2011	<u>Q1</u> 2012	<u>Q2</u> 2012	<u>Q3</u> 2012	<u>Trend Lines</u>	Trend* (+ is good)
SOAR	195	181	173	190	190	162	180	185		5%
D2B	74	77	65	70	68	64	67	75		-1%
FMC2B	133	105	83	88	93	82	86	91		31%
E2B	72	76	69	74	73	73	72	81		-13%
Cath Lab	21	19	19	20	21	19	20	20		5%
Total EMS Time	-	29.5	30.5	30	29	28.5	29	27		8%
D2B Minutes saved with EMS CCL Activation	5	9	10	13	23	16	18	21		260%
Median EMS Onscene Time	16	18	18	17	15	16				0%





Hospital ID # (Blinded)



Q3 2012Top 30 Best D2B - EMS=20 of 30 top performers

Hospital	EMS Agency	D2B	FMC2B	SOAR	Total EMS Time	Arrival Mode
Medical City Dallas Hospital	Dallas Fire/Rescue	21	41	191	NA	EMS
Baylor Medical Center at Garland	Missing	22	55	390	NA	EMS
Methodist Charlton Medical Center	Cedar Hill Fire Dept	24	50	243	NA	EMS
Baylor Jack and Jane Hamilton Heart and Vascular H	Private	30	82	112	NA	EMS
Methodist Richardson Medical Center		30	30	48	NA	Self/Walk In
Methodist Charlton Medical Center	DeSoto Fire Rescue	31	51	116	NA	EMS
Methodist Dallas Medical Center	Dallas Fire/Rescue	34	71	75	NA	EMS
Methodist Charlton Medical Center	Missing	35	55	95	NA	EMS
Baylor Jack and Jane Hamilton Heart and Vascular H	Dallas Fire/Rescue	35	65	102	NA	EMS
Methodist Charlton Medical Center	Duncanville Fire Dept	35	58	73	31	EMS
Baylor Jack and Jane Hamilton Heart and Vascular H	Private	36	91	270	NA	EMS
Baylor Jack and Jane Hamilton Heart and Vascular H	Dallas Fire/Rescue	38	71	97	NA	EMS
Baylor Jack and Jane Hamilton Heart and Vascular H	Dallas Fire/Rescue	39	73	375	NA	EMS

Condition	Q2 2012 D2B > 90 minutes N = 33	Q3 2012 D2B > 90 minutes N = 40
Shock	N=6 (18.2%)	N=7 (17.5%)
Heart Failure	N=2 (6.1%)	N=9 (22.5%)
CPR	N=6 (18.2%)	N=6 (15%)
Cocaine	N=1 (3.0%)	N=0 (0%)
Death	N= 2 (6.1%)	N=5 (12.5%)

Impact on D2B When Cath Lab is Activated by EMS Q4 2010 – Q3 2012

Median D2B Time (minutes)

* Notes: Primary PCI, non-transfer, STEMI only

* EMS Activation taken from NCDR form Aux3 field

EMS Stats	Q4 2010	Q1 2011	Q2 2011	Q3 2011	Q4 2011	Q1 2012	Q2 2012	Q3 2012
Median total EMS time for STEMI patients	-	29.5 minute s	31.0	30.0	29.0	28.5	29.0	27.0
Patients Arriving by EMS	42%	41%	40%	39% (51% STEMI)	41% (56% STEMI)	42% (51% STEMI)	41% (57% STEMI)	35% (50% STEMI)
% of Incident Run #'s entered by Hospitals	40%	58%	85%	97%	80%	84%	82%	94%
Suspected EMS Matches	10%	50%	100%	100%	100%	100%	50%	14%



- Standard EMS and Hospital Protocols
- ALL Hospitals on Action Registry
- ALL EMS Data Reported
- Hospital and EMS Data Joined

What Did We Do

- LIVIO AGUVAUOII OI I OI LADS
- Rules of Procedure
- Two Annual Conferences
- Tracked our Outcomes
- Mortality down from 4.6 to 1.9%

What Else Have We Learned?

- You have to have staffing to maintain the project
- Some 50% of ACS patients will drive themselves or be driven to the hospital: This hasn't changed
- Public awareness is key to improving success
- We haven't measured the impact of reduced congestive heart failure morbidity and mortality

Conclusions

- You can do this
- You have to bring all the players to the table
- Get our "rules of procedure"
- Steal ideas freely



www.rayfowler.com www.gatheringofeagles.us

