## Mass Casualty Incident Hospital Notification

GLENN ASAEDA, MD, FACEP, FAAEM, DABEMS
CHIEF MEDICAL DIRECTOR
FIRE DEPARTMENT NEW YORK CITY

### New York City

- CONSISTS OF 5 BOROUGHS MANHATTAN, QUEENS, BROOKLYN, STATEN ISLAND, THE BRONX
- POPULATION OF 8.5 MILLION, SWELLS TO 13 MILLION DURING THE WORK DAY
- 320 SQUARE MILES

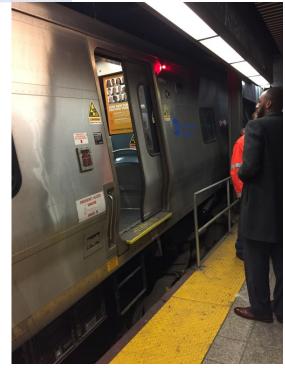
#### New York City 911 System

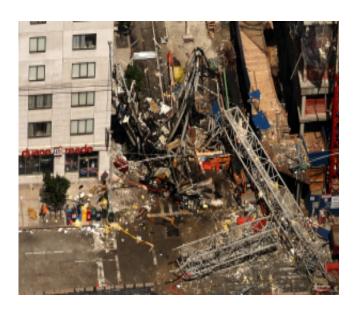
- 4,000+ REQUESTS FOR AN EMS RESPONSE PER DAY
- 1,462,268 EMS RUNS 2017
- 3 TIERED SYSTEM
  - 11,000 FIREFIGHTERS (6,000 CFR)
    202 ENGINE COMPANIES
  - 2,800 EMTS
  - 1,100 PARAMEDICS
- 60, 911 RECEIVING EMERGENCY DEPARTMENTS
- 17 TRAUMA CENTERS
- 6 +1 PEDIATRIC TRAUMA CENTERS











#### Previous Notification Scheme

- AS PART OF ICS, MEDICAL BRANCH DIRECTOR WOULD HAVE THE TRANSPORTATION OFFICER VERIFY FROM LOCAL HOSPITALS, HOW MANY CRITICAL AND HOW MANY NON-CRITICAL PATIENTS COULD BE ACCEPTED
- SOMETIMES THE REPLY WAS "NO CRITICAL AND 2 NON-CRITICAL"
- WOULD THEN HAVE TO "ED SHOP"
- NOT ACCEPTABLE AT AN MCI EVENT

### New Mass Casualty Incident Plan

- BASED UPON A SURVEY QUESTION POSED TO THE EAGLES GROUP, A NOTIFICATION SCHEME WAS DEVELOPED (HOUSTON, TX AND ALAMEDA COUNTY, CA MODEL)
- COLLABORATION BETWEEN STAKE HOLDERS – 1 YEAR OF MEETINGS
- PLAN TWEAKED AND RE-TWEAKED
- IMPLEMENTED ON AUGUST 1, 2016

#### MCI Level A through D

- INSTEAD OF ASKING HOW MANY PATIENTS AN EMERGENCY DEPARTMENT FACILITY COULD ACCEPT, WE WOULD BE ADVISING THEM HOW MANY PATIENTS TO EXPECT BY EMS RESOURCES
- LEVELS A THROUGH D
- NOW DEPENDING ON THE MCI LEVEL, HOSPITALS ARE EXPECTED TO RECEIVE A FIXED NUMBER OF PATIENTS BASED UPON THE MAGNITUDE OF THE INCIDENT

#### MCI Level A

- LEVEL A MINIMAL TO MODERATE RELATIVELY STATIC INCIDENT WITH POTENTIAL TO PRODUCE A SMALL NUMBER OF CRITICAL PATIENTS
- HOSPITAL NEAREST TO THE MCI CALLED BY EMERGENCY MEDICAL DISPATCH AND ADVISED TO PREPARE TO ACCEPT PATIENTS UP TO THE HOSPITAL'S LEVEL A FIXED ALLOTMENT
- EXAMPLES ARE AN MVA OR RESIDENTIAL FIRE WITH SMALL NUMBERS OF POTENTIAL PATIENTS

#### MCI Level B

- LEVEL B SIGNIFICANT INCIDENT RELATIVELY STATIC INCIDENT POTENTIALLY PRODUCING SIGNIFICANT NUMBERS OF CRITICAL PATIENTS
- HOSPITALS IN A BROADER VICINITY OF THE MCI ARE NOTIFIED A MINIMUM OF 3 911-RECEIVING EMERGENCY DEPARTMENTS, OF WHICH ONE MUST BE A TRAUMA CENTER
- EXAMPLES ARE A BUS ACCIDENT, SMALL RESIDENTIAL BUILDING WITH COLLAPSE OR EXPLOSION

#### MCI Level C

- LEVEL C MAJOR INCIDENT DYNAMIC INCIDENT POTENTIALLY PRODUCING A SUBSTANTIAL NUMBER OF CRITICAL PATIENTS
- HOSPITALS IN A STILL BROADER VICINITY ARE NOTIFIED TO PREPARE TO ACCEPT PATIENTS
- A MINIMUM OF 5 911-RECEIVING EMERGENCY DEPARTMENTS ARE NOTIFIED - AT LEAST 2 MUST BE TRAUMA CENTERS
- EXAMPLES ARE A MASS SHOOTING OR LARGE BUILDING EXPLOSION OR COLLAPSE

#### MCI Level D

- LEVEL D CATASTROPHIC THIS IS A CATASTROPHIC EVENT THAT WILL LIKELY OVERWHELM THE HEALTH CARE SYSTEM
- HOSPITALS ARE EXPECTED TO REDIRECT ALL EFFORTS TO INCIDENT RESPONSE
- RATHER THAN A NOTIFICATION FROM EMD, HOSPITALS SHOULD RELY ON NOTIFICATION FROM OTHER SOURCES SUCH AS THE NYCEM
- ALL HOSPITALS SHOULD PREPARE TO RECEIVE PATIENTS ABOVE THEIR LEVEL C FIXED ALLOTMENT
- EXAMPLES OF LEVEL D MCIS ARE WTC, INTENTIONAL RELEASE OF A NERVE AGENT

# How Many Patients To Expect — What To Expect When You're Expecting

- ALL EDS ARE NOT THE SAME
- PLAN BROKE DOWN THE HOSPITALS INTO CATEGORIES FOR THE PURPOSES OF HOW MANY PATIENTS EACH INDIVIDUAL FACILITY SHOULD BE READY TO ACCEPT
- NON TRAUMA EDS VS TRAUMA CENTERS
- AVERAGE DAILY VISIT OF ≤200 OR >200

#### Level A – Minimal to Moderate

- NON-TRAUMA CENTERS WITH ≤200
   AVERAGE DAILY ED VISITS 1 CRITICAL
   AND 20 NON-CRITICAL PATIENTS
- NON-TRAUMA CENTERS WITH >200 AVERAGE DAILY ED VISITS - 2 CRITICAL AND 30 NON-CRITICAL PATIENTS
- TRAUMA CENTERS (ALL HAVE >200 AVERAGE DAILY ED VISITS)
  - 3 CRITICAL AND 30 NON-CRITICAL PATIENTS

### Level B - Significant

- NON-TRAUMA CENTERS WITH ≤200 AVERAGE DAILY ED VISITS
  - 2 CRITICAL AND 30 NON-CRITICAL PATIENTS
- NON-TRAUMA CENTERS WIT H >200 AVERAGE DAILY ED VISITS - 4 CRITICAL AND 50 NON-CRITICAL PATIENTS
- TRAUMA CENTERS (ALL HAVE >200 AVERAGE DAILY ED VISITS)
  - 6 CRITICAL AND 50 NON-CRITICAL PATIENTS

## Level C - Major

- NON-TRAUMA CENTERS WITH ≤200 AVERAGE DAILY ED VISITS
  - 4 CRITICAL AND 40 NON-CRITICAL PATIENTS
- NON-TRAUMA CENTERS WITH >200
   AVERAGE DAILY ED VISITS 6 CRITICAL
   AND 70 NON-CRITICAL
- TRAUMA CENTERS (ALL HAVE > 200 AVERAGE DAILY ED VISITS)
  - 9 CRITICAL AND 70 NON-CRITICAL PATIENTS

#### Level D - Catastrophic

- THIS EVENT WILL OVERWHELM THE HEALTHCARE SYSTEM
- HOSPITALS ARE EXPECTED TO REDIRECT ALL EFFORTS TO INCIDENT RESPONSE
- HOSPITALS CANNOT RELY ON A NOTIFICATION FROM EMD - SHOULD RELY ON NOTIFICATIONS FROM NYCEM
- ALL HOSPITALS IN THE 911 SYSTEM SHOULD BE PREPARED TO RECEIVE PATIENTS

## Quick Reference

Average Daily ED Visits	Critical Patients		Non-Critical Patients	
	Non-Trauma Hospital	Trauma Hospital (Level 1 or 2)	Non-Trauma Hospital	Trauma Hospital (Level 1 or 2)
	LE	VEL A (Moder	ate)	
≤200	1	NA	20	NA
>200	2	3	30	30
	LEV	/ELB (Signific	ant)	
≤200	2	NA	30	NA
>200	4	6	50	50
THE REAL PROPERTY.	L	EVEL C (Majo	or)	
≤200	4	NA	40	NA
>200	6	9	70	70

Level D: Prepare for more than Level C numbers!

#### Plan Has Been Activated

- SCHOOL BUS ACCIDENTS
- BUILDING COLLAPSES
- WESTSIDE HIGHWAY BICYCLE PATH TRUCK TERRORIST ATTACK
- PORT AUTHORITY SUICIDE BOMBER VEST DETONATION
- LARGE FIRES
- OVERALL, WORKED WELL SOME TWEAKS STILL BEING INCORPORATED

#### Thank You

# **QUESTIONS?**

WHEN THE EMS RESPONSE IS 00:00:00: HOW THE DYNAMICS CHANGE WHEN YOU ARE WITNESSING THE MCI

JEFFREY ELDER, MD FAAEM FACEP FAEMS **DIRECTOR | MEDICAL DIRECTOR NEW ORLEANS EMS** CLINICAL ASSISTANT PROFESSOR, LSU EMERGENCY MEDICINE

#### PARADES TODAY

LaPLACE

UPTOWN Oleanes 11 a.m. Htd-City 11:45 a.m. Thoth Noon Bacobes 5:15 p.m.

ALLEMANDS Dos Allomends 1 p.m.

METAIRIE Hapokon 5 p.m. Athena 5:30 p.m. maps 2B









CARNINAL FORECAST, MORE ON 8B

LUNDI GRAS

MARIN GRAS

SEVEN DAYS . HOME DELIVERED . LOUISIANA OWNED

THE NEW ORLEANS ADVOCATE, COM

SUNDAY

FEBRUARY 26, 2017

4th year, No. 198

#### On to the next budget battle for lawmakers

Regular session begins in 6 weeks

BY TYLER BRIDGES

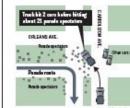
One John Rel Edward

Gov. John Bel Edwards and state legislation said the disorday special sension. Wedness shay by artillag on a plan that solved a mily nor budget default but left frayed nervice and antated no ear. No with heard worth begins. Edwards and lowers have a represent per the start of the regular sension to sit weeks, year he said as one-current of conflicting and contradicting demands that could result in a great adult to the could be said to a great the begin and out to the could be said to a great state of the said of the consideration of the said of the consideration of the said of the said that the said of the said the said of deficies, to another patch work for boundale forcego the year, or in the type of budget smooth between the governor and insweathers that he pingues in the same part of the state of the raintenance of the state of the state occurstly. After nearity a decade of cuis in a spending so a state governorme, professors are inorting. Countries to the open and public universities to take more admirable only a state of the state deficity, in another patch worth

➤ See BUDGET, page 10A 

Classified..........1F Commentary ...... 7B

Opinion ........... 68 Outdoos ......14C



#### HORRIFIC'

28 INJURED IN CRASH ON ENDYMION PARADE ROUTE



Accounts story personal remove an injured man after a pickup stammed into the crowd at North Certalition and Oriente survives during the Endymion perade Saturdiau.



#### DRUNKEN DRIVER SUSPECTED OF PLOWING INTO CROWD

BY MAIT SLEDGE

A driver who appeared to be included a farmed into a material control of the distribution of the distribut

case about 6.45 p.m. Saturday before slumming into two websites, then we caring left into the neutral ground before it came to rest against a large damp truck

to tree againsts longe there process
See and people were planed undermonth
the dump truck in the aftermost of the
crush. Penumedian and civilians ruced to
help the injured. None of their injuries
appeared to be life-threatming, according
to Emergency Medical Services Director Jeffrey Eider.

The crush occurred at the corner where

The enash occurred at the corner where the giant Endymics parade terms from Orienze onto Carmilton. The parade was halted beleftly but reasoned. The driver, who has not been identified,

> See PARADE, page 10A



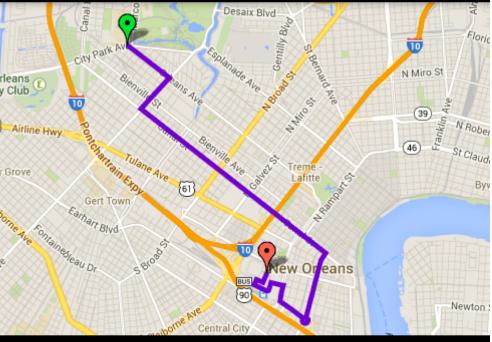
THEY JUST GO TOGETHER, AND THAT'S HOW WE FEEL ABOUT OUR REALTORS & FAMILY OF SERVICES -MORTGAGE, TITLE, INSURANCE & HOME WARRANTY

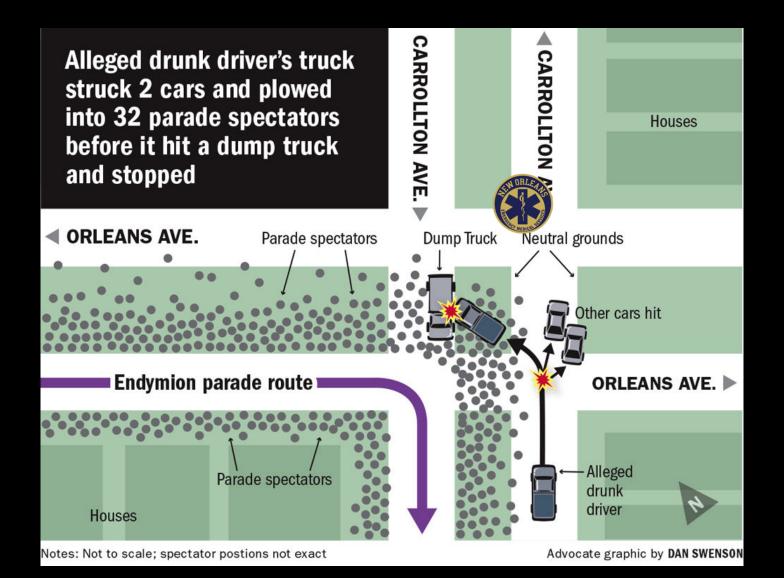




Mardi Gras 2017













New Orleans Advocate

#### MEDICAL DIRECTOR TAKEAWAYS

- Time to respond and mobilize is real
- Mental preparedness during response to the scene is important
- Don't get caught up in the mess | Extricate yourself
- Give bystanders a job to do
- Transportation / Triage as physician on scene
- Communications and Interoperability matter





# Who Rides...the Magic Bus? Mass Transport for MCIs



#### Clement Yeh MD

Medical Director
San Francisco Fire Department
San Francisco Department of Emergency Management
Associate Clinical Professor of Emergency Medicine
University of California, San Francisco









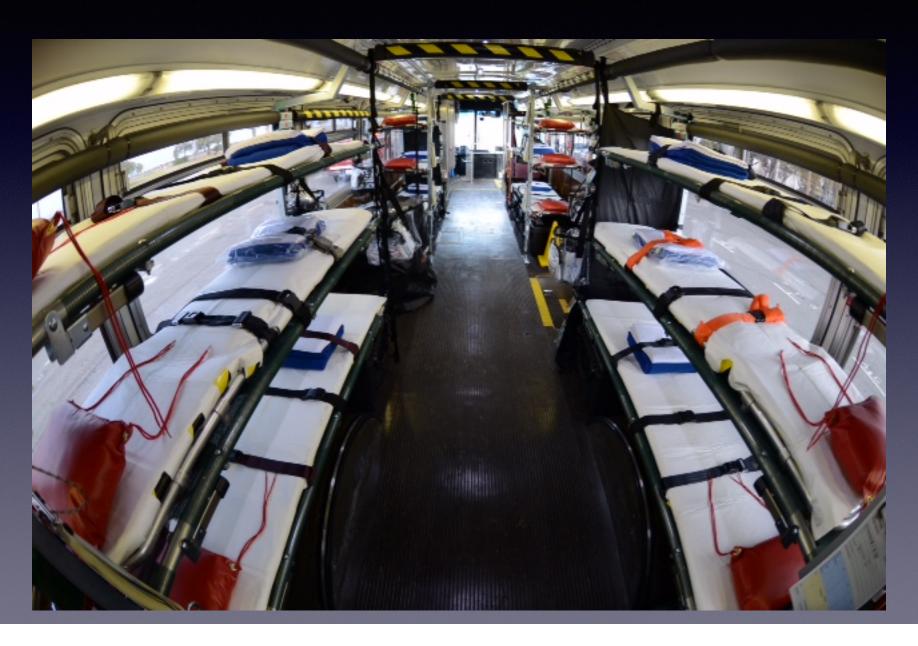


# Mass Casualty Transport - Ambulance Bus



- 15 beds + 10 seated
- 26 seated
- MCI/Evacuation
- Fireground rehab
- Mass gathering medical care

# SFFD MCT-1 & MCT-2



## MCI Transport Considerations



- Activation trigger
- Operator credentialing
- Time to deployment
- Staging