

# Law Enforcement Navigation of Behavioral Health Patients

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**UT Health**  
San Antonio



## One Call.. The Cops Haul... That's ALL !!

- In Texas pts. EMERGENCY DETAINED by Police Officers and Judges only-
- **The Easy Button –LEO's transport to closest ER.. Tag your it**
- Medically Stable Psych patient Clog up ER's while awaiting transfer
- Why Can't LEO's take stable Psych pts. to Freestanding Psych Hospitals ?



# Bring The stakeholders together

Psych Facilities	Behavioral Female Child Age <12	Behavioral Male Child Age <12	Behavioral Female ADO Age 12-17	Behavioral Male ADO Age 12-17	Behavioral Adult Age 18-64	Behavioral Geriatric Age >=55	Comment	Last Update
Baptist Medical Center BH	N/A	N/A	N/A	N/A	Diversion	N/A		25 Feb 2018 08:30
CHCS Crisis Care Center BH-Frio	N/A	N/A	N/A	N/A	Open	Open	CCC No longer on diversion. I CCC No lon...	23 Feb 2018 15:21
Clarity Child Guidance Center BH	Diversion Override	Diversion Override	Diversion Override	Open	N/A	N/A		25 Feb 2018 07:29
Laurel Ridge Treatment Center BH	Diversion Override	Diversion Override	Diversion Override	Diversion	Diversion	Diversion		25 Feb 2018 11:06
Methodist Specialty & Transplant BH	N/A	N/A	N/A	N/A	Open	Open		23 Feb 2018 02:08
Nix BH Babcock	Diversion Override	Diversion Override	Diversion Override	Diversion	Open	N/A		25 Feb 2018 07:29
Nix BH Downtown	N/A	N/A	N/A	N/A	N/A	Open		23 Feb 2018 16:59
Nix BH PES-Babcock	N/A	N/A	N/A	N/A	Open	N/A		24 Feb 2018 13:49
Nix BH Vance Jackson	N/A	N/A	N/A	N/A	Open	Open		22 Feb 2018 18:47
Northeast Baptist Hospital BH	N/A	N/A	N/A	N/A	N/A	Open		25 Feb 2018 06:56
SA Behavioral Healthcare Hospital	N/A	N/A	Diversion Override	Diversion	Open	Open		25 Feb 2018 08:56
Southwest General BH	N/A	N/A	N/A	N/A	Open	Open		21 Feb 2018 14:51
University Hospital BH	N/A	N/A	N/A	N/A	Open	N/A		24 Feb 2018 16:56
State & Fed Psych Facilities	Behavioral-Adult (State/Fed)			Behavioral-Geri (State/Fed)			Comment	Last Update
Audie Murphy VA BH	Open			N/A				23 Feb 2018 07:19
San Antonio Military Medical Center BH	--			N/A				
San Antonio State Hospital BH	Long-term Diversion			Long-term Diversion				04 Oct 2017 16:51

- **WE DEVELOPED A SYSTEM** , Letter of Agreement, MEDCOM process
- LEO's know sick...call EMS only when needed. EMS eval- Call the DOC
- Cops Call MEDCOM to coordinate and Load balance transports

### Law Enforcement Navigation of Behavioral Health Protocol

CALL EMS and FIRE (manpower) for **EMERGENT** response if:

- Excited delirium, severe agitation or violent behavior
- Mental status changes or confusion (change from baseline)
- Recent trauma or overdose

Call EMS **only** Evaluation for **URGENT** response if:

- Officer impression indicates patient needs medical assessment
- Patient complains of medical illness
- Patient requests a medical evaluation

If patient has **no acute medical issues and is medically stable**, contact MEDCOM for Navigation to the appropriate psychiatric facility by Law Enforcement:

- Provide Patient Name and DOB
- Provide location
- Is patient pregnant? Gestation greater than 20 weeks?
- Call MEDCOM (24/7) for navigation to the appropriate psychiatric facility

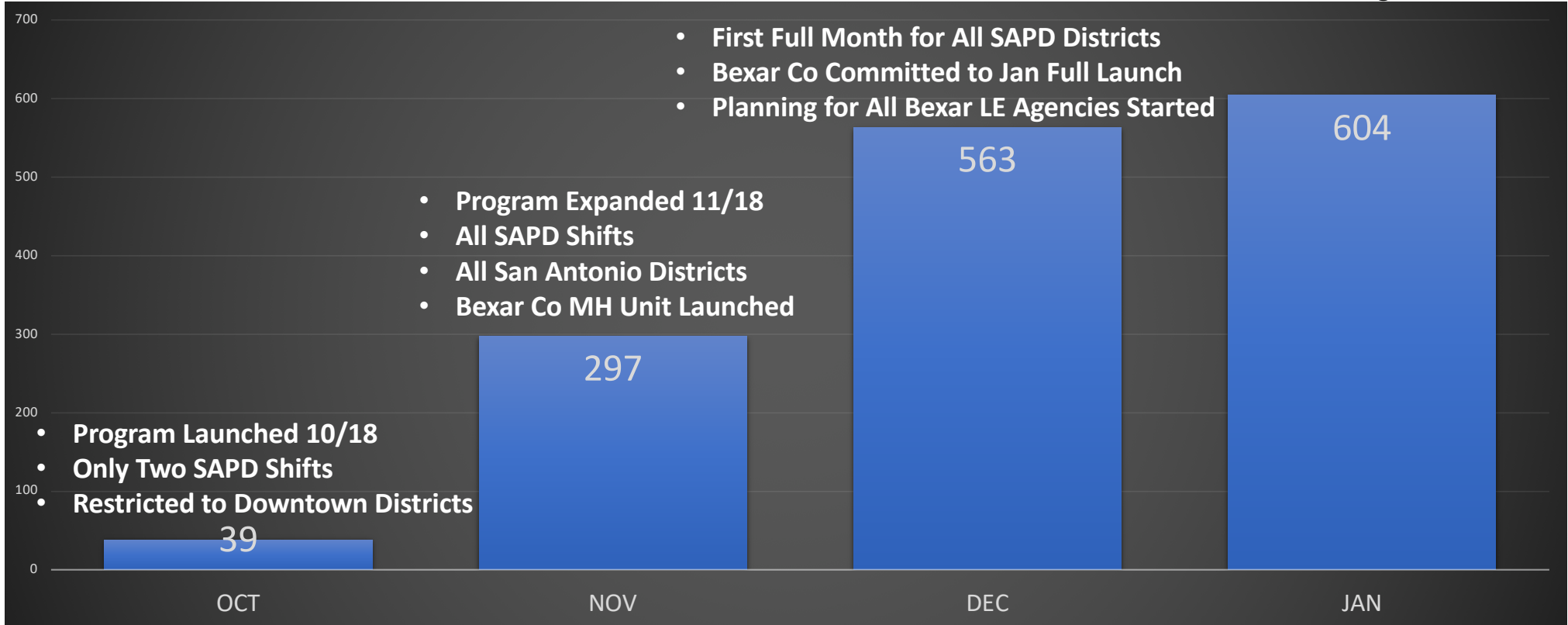
**MEDCOM (24/7): (210) 233-5933**

Rev 9\_21\_17

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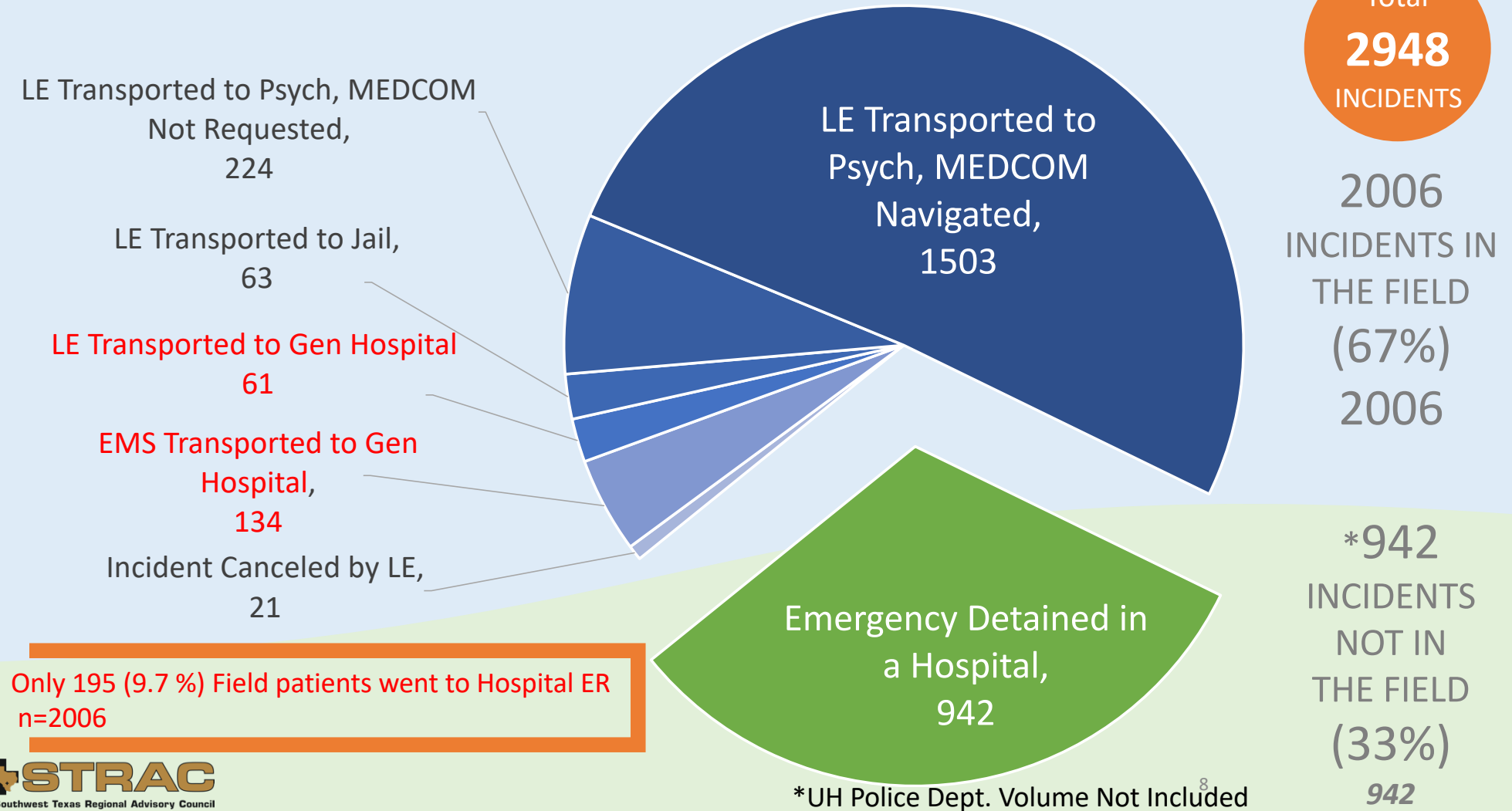
# LAW ENFORCEMENT NAVIGATION PROGRAM GROWTH

- Opened to Bexar Co. LE Agencies
- Launch PI Meetings/Process



DATA REPRESENTS NUMBER OF LAW ENFORCEMENT TRANSPORTS TO PSYCHIATRIC FACILITIES USING MEDCOM

## LAW ENFORCEMENT NAVIGATION: OCT 18, 2017 – JAN 31, 2018

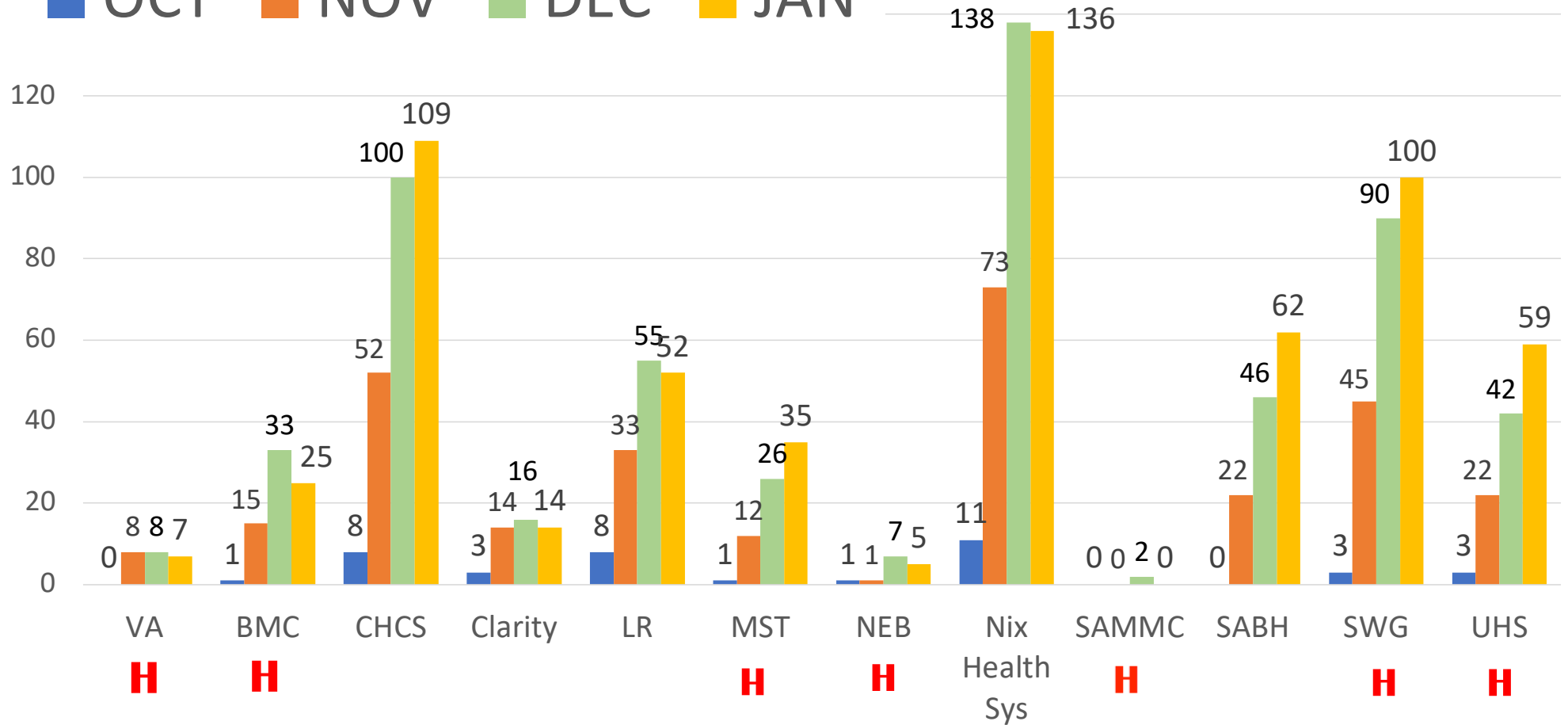




# LAW ENFORCEMENT TRANSPORTED TO PSYCH, MEDCOM NAVIGATED BY DESTINATION FACILITY

AS OF JANUARY 31, 2018

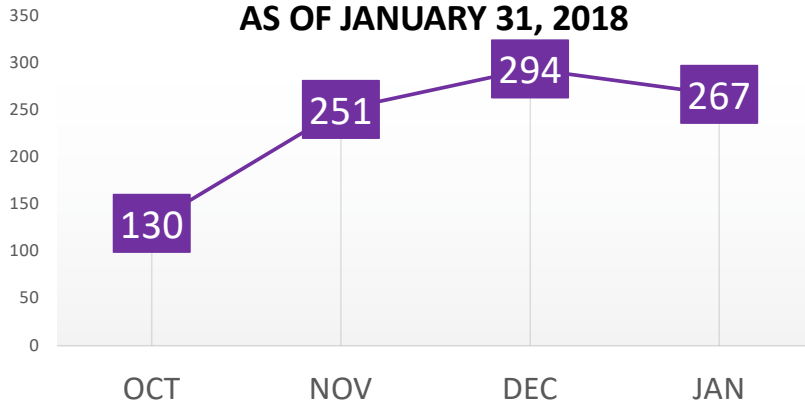
■ OCT ■ NOV ■ DEC ■ JAN



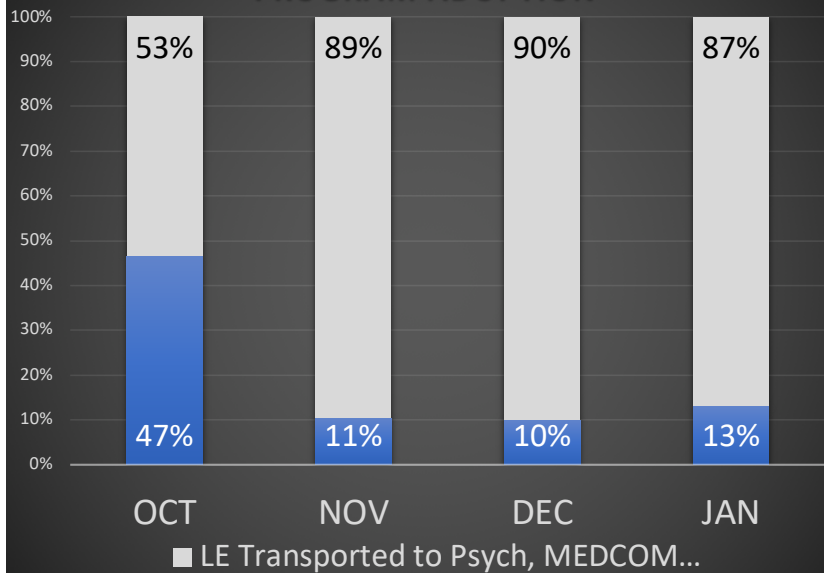


## HOSPITAL EMERGENCY DETENTIONS

AS OF JANUARY 31, 2018

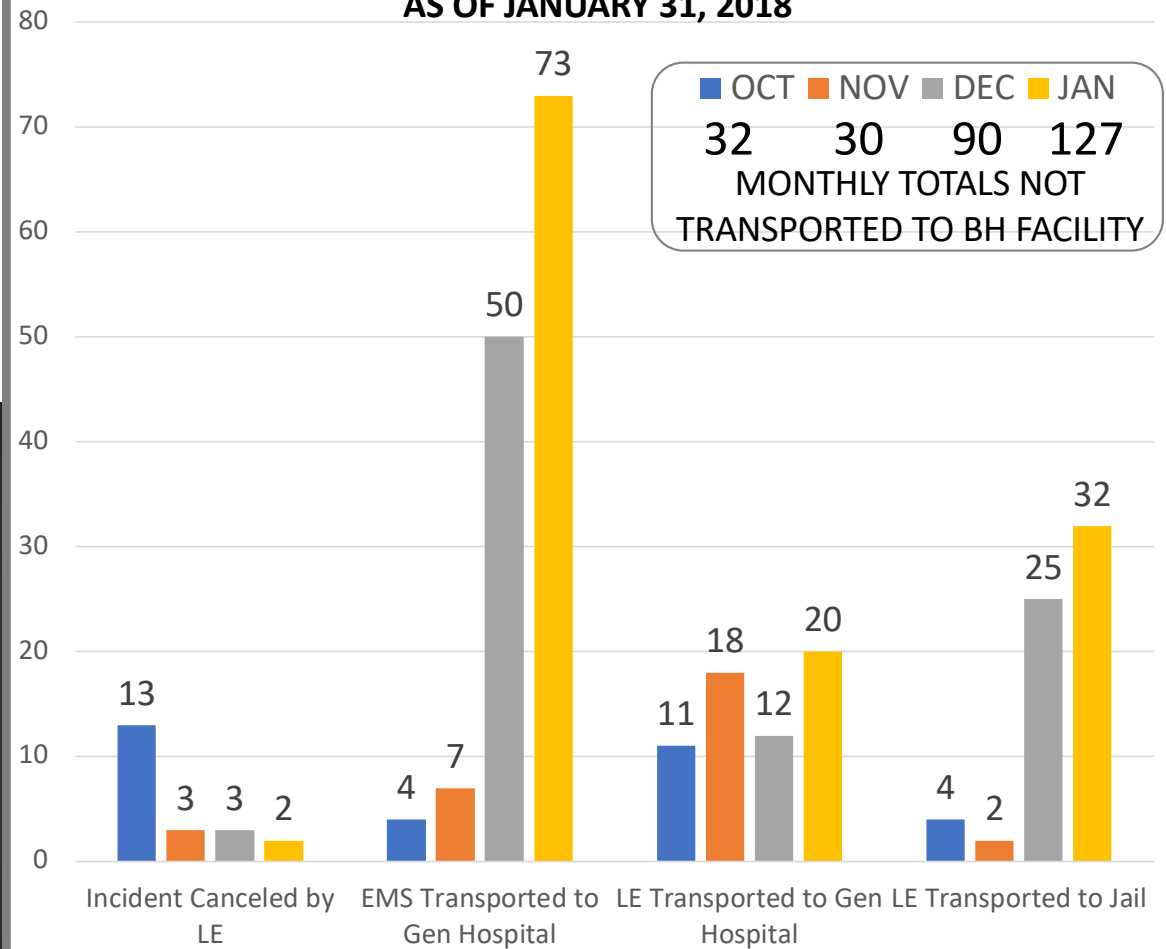


## PROGRAM ADOPTION



## EMERGENCY DETENTIONS NOT TRANSPORTED TO BEHAVIORAL HEALTH FACILITIES

AS OF JANUARY 31, 2018





MEDCOM

# Law Enforcement Navigation *Questions*

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